ORACLE INFORMATION-DRIVEN SUPPORT

Oracle Lifetime Support Policy

Oracle Technology Products

ORACLE®

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Oracle Technology

Maximize your support investment, unlock the full value of your Oracle products, and control your upgrade strategy—with the industry's leading support policy.

Simple, predictable, flexible, and the most comprehensive support policy available, the Oracle Lifetime Support Policy helps drive your business success. Oracle's industry-leading support policy covers your entire technology environment, from database to middleware to applications—an industry first, only from Oracle.

Oracle's Lifetime Support Policy also puts you in control of your upgrade strategy. Our flexible support policy stages make it easier for you to plan and budget for Oracle's exclusive product upgrades. You'll enjoy continued peace of mind, knowing that we'll always be there to support your business. When it's time to upgrade, you'll have rights to major product releases, so you can benefit from Oracle's technology leadership and keep pace with the world of business.

Expect lifetime support. Expect control of your technology future—with Oracle's Lifetime Support Policy.

Oracle Lifetime Support:

From Five Years to Forever

Oracle Lifetime Support Policy

With Oracle Support, you know up front and with certainty how long your Oracle products are supported. The Lifetime Support Policy provides access to technical experts for as long as you license your Oracle products and consists of three support stages: Premier Support, Extended Support, and Sustaining Support. It delivers maximum value by providing you with rights to major product releases so you can take full advantage of technology and product enhancements. Your technology and your business keep moving forward together.

Premier Support provides a standard five-year support policy for Oracle Technology products. You can extend support for an additional three years with Extended Support for specific releases or receive indefinite technical support with Sustaining Support.

Premier Support

As an Oracle customer, you can expect the best with Premier Support, our award-winning, next-generation support program. Premier Support provides you with maintenance and support for your Oracle Database products for five years from their general availability date. You benefit from

Major product and technology releases

Technical support

My Oracle Support

Updates, fixes, security alerts, data fixes, and critical patch updates

Tax, legal, and regulatory updates

Upgrade scripts

Certification with most new third-party products/versions

Certification with most new Oracle products

Extended Support

Your technology future is assured with Oracle's Extended Support. Extended Support lets you stay competitive, with the freedom to upgrade on your timetable. If you take advantage of Extended Support, it provides you with an extra three years of support for specific Oracle releases for an additional fee. You benefit from

Major product and technology releases

Technical support

My Oracle Support

Updates, fixes, security alerts, data fixes, and critical patch updates

Tax, legal, and regulatory updates

 Upgrade scripts

Certification with most existing third-party products/versions

Certification with most existing Oracle products

Extended Support may not include certification with some new third-party products/versions.

Sustaining Support

Sustaining Support puts you in control of your upgrade strategy. When Premier Support expires, if you choose not to purchase Extended Support, or when Extended Support expires, Sustaining Support will be available for as long as you license your Oracle products. With Sustaining Support, you receive technical support, including access to our online support tools, knowledgebases, and technical support experts. You benefit from

Major product and technology releases

Technical support

Access to My Oracle Support

Fixes, updates, and critical patch updates created during the Premier Support stage

Upgrade scripts created during the Premier Support stage

Sustaining Support does not include

New updates, fixes, security alerts, data fixes, and critical patch updates

New tax, legal, and regulatory updates

New upgrade scripts

Certification with new third-party products/versions

Certification with new Oracle products

For more specifics on Premier Support, Extended Support, and Sustaining Support, please refer to Oracle's "Technical Support Policies."

Oracle Lifetime Support:

Coverage for Oracle Technology Products

Oracle Database Releases

Release	GA Date	Premier Support Ends	Extended Support Ends	Sustaining Support Ends
12.1	Jun 2013	Jul 2018	Jul 2021	Indefinite
11.2	Sep 2009	Jan 2015	Jan 2018	Indefinite
11.1	Aug 2007	Aug 2012	Aug 2015	Indefinite
10.2	Jul 2005	Jul 2010	Jul 2013	Indefinite
10.1	Jan 2004	Jan 2009	Jan 2012	Indefinite
9.2	Jul 2002	Jul 2007	Jul 2010	Indefinite
8.1.7	Sep 2000	Dec 2004	Dec 2006	Indefinite

For Oracle Database 10.2 a limited service providing Severity 1 fixes will be available after July 2013. For details please refer to the Technical Support Policies. For more-detailed information on bug fix and patch release policies, please refer to the "Error Correction Support Policy" on [MyOracle Support](#).

Oracle SQL Developer Releases

Release	GA Date	Premier Support Ends	Extended Support Ends	Sustaining Support Ends
1.0	Mar 2006	Mar 2011	Not Available	Indefinite
1.1	Dec 2006	Dec 2011	Not Available	Indefinite
1.2	Jun 2007	Jun 2012	Not Available	Indefinite
1.5	Apr 2008	Apr 2013	Not Available	Indefinite
2.1	Dec 2009	Dec 2014	Not Available	Indefinite
3.0	Mar 2011	Mar 2016	Not Available	Indefinite
3.1	Feb 2012	Feb 2017	Not Available	Indefinite
3.2	Aug 2012	Aug 2017	Not Available	Indefinite
4.0	Sep 2014	Sep 2019	Not Available	Indefinite

Oracle SQL Developer Data Modeler Releases

Release	GA Date	Premier Support Ends	Extended Support Ends	Sustaining Support Ends
2.0	Jul 2009	Jul 2014	Not Available	Indefinite
3.0	Jan 2011	Jan 2016	Not Available	Indefinite
3.1	Feb 2012	Feb 2017	Not Available	Indefinite
3.3	Mar 2013	Mar 2018	Not Available	Indefinite
4.0	Sep 2014	Sep 2019	Not Available	Indefinite

Oracle REST Data Services (formerly Application Express Listener)

Release	GA Date	Premier Support Ends	Extended Support Ends	Sustaining Support Ends
1.0	Jul 2010	Jul 2015	Not Available	Indefinite
1.1	Mar 2011	Mar 2016	Not Available	Indefinite
2	Dec 2012	Dec 2017	Not Available	Indefinite

Oracle's Ikan Releases

Release	GA Date	Premier Support Ends	Extended Support Ends	Sustaining Support Ends
CWD4ALL (All releases)	Not Available	Not Available	Not Available	Aug 2009
Oracle Branded Releases				
Oracle SQL Developer Data Modeler 2.0.0.57.0	Jul 2009	Jul 2014	Jul 2017	Indefinite

Support for all CWD4ALL releases will end August 31, 2009. Customers are advised to use the Oracle-branded product, Oracle SQL Developer Data Modeling.

Oracle Collaboration Suite Releases

Release	GA Date	Premier Support Ends	Extended Support Ends	Sustaining Support Ends
9.0.3	Dec 2002	Oct 2005	Not Available	Not Available
9.0.4	Apr 2004	Mar 2007	Not Available	Mar 2010
10.1	Aug 2005	Aug 2010	Aug 2013	Indefinite

Support retirement dates have already been announced for Oracle Collaboration Suite 9.0. For more-detailed information on bug fix and patch release policies, please refer to the "Error Correction Support Policy" on MyOracle Support.

Oracle Beehive Releases

Release	GA Date	Premier Support Ends	Extended Support Ends	Sustaining Support Ends
Beehive 2.0	Feb 2010	Feb 2015	Feb 2018	Indefinite
Beehive Voicemail for 2.0	Feb 2010	Feb 2015	Not Available	Indefinite

Oracle Enterprise Manager Releases

Release	GA Date	Premier Support Ends	Extended Support Ends	Sustaining Support Ends
Enterprise Manager Grid Control 10.1	Feb 2004	Feb 2009	Feb 2012	Indefinite
Enterprise Manager Grid Control 10.2*	Oct 2005	Nov 2011	Nov 2014	Indefinite
Enterprise Manager Grid Control 11.1	Apr 2010	Apr 2015	Apr 2018	Indefinite
Enterprise Manager Cloud Control 12.1	Oct 2011	Oct 2016	Oct 2019	Indefinite

Oracle Enterprise Manager 9.2 was bundled within Oracle Database 9.2. Therefore, the support time frames for Oracle Enterprise Manager 9.2 will follow the same support time frames as Oracle Database 9.2. Please see the Oracle Database release table for details.

*Please note that Oracle Enterprise Manager 10*g* R3 (10.2.0.3), 10*g* R4 (10.2.0.4), and 10*g* R5 (10.2.0.5) are patchset releases of Oracle Grid Control 10.2 and as such fall under the support time frames for Oracle Grid Control 10.2. For more-detailed information on bug fix and patch release policies, please refer to the "Error Correction Support Policy" on MyOracle Support.

Oracle Business Transaction Management Releases (Formerly Amberpoint)

Release	GA Date	Premier Support Ends	Extended Support Ends	Sustaining Support Ends
AMS 5.0 and Earlier	Not Available	Not Available	Not Available	Not Available
AMS 6.0.5.1	Feb 2010	Mar 2012	Not Available	Indefinite
AMS 6.1.4.1	Feb 2010	Mar 2012	Not Available	Indefinite
AMS 6.5.3.x	Feb 2010	Mar 2012	Not Available	Indefinite

Oracle Business Transaction Management Releases (Formerly Amberpoint)

Release	GA Date	Premier Support Ends	Extended Support Ends	Sustaining Support Ends
SNMP Adapter 1.0.1.1	Feb 2010	Mar 2012	Not Available	Indefinite
Datapower Observer 1.0.2.0	Feb 2010	Mar 2012	Not Available	Indefinite
BW Observer 2.2.1.0	Feb 2010	Mar 2012	Not Available	Indefinite
Cisco AXG Observer (All Versions)	Not Available	Not Available	Not Available	Not Available
BMC Adapter (All Versions)	Not Available	Not Available	Not Available	Not Available
HPOVO Adapter (All Versions)	Not Available	Not Available	Not Available	Not Available
Internal Tools (All Versions)	Not Available	Not Available	Not Available	Not Available
Jigsaw Tools (All Versions)	Not Available	Not Available	Not Available	Not Available
MOM Adapter (All Versions)	Not Available	Not Available	Not Available	Not Available
SCOM Adapter (All Versions)	Not Available	Not Available	Not Available	Not Available
SiteScope Adapter (All Versions)	Not Available	Not Available	Not Available	Not Available
TEC Adapter (All Versions)	Not Available	Not Available	Not Available	Not Available
Oracle Branded Releases				
Oracle Business Transaction Management 6.5.4.x	Apr 2010	Apr 2012	Apr 2014	Indefinite
Oracle Business Transaction Management 11.1.x	Mar 2011	Mar 2016	Mar 2019	Indefinite
Oracle Business Transaction Management 12.1.x	Oct 2011	Oct 2016	Oct 2019	Indefinite

Note: No Certification will be provided to new OS and 3rd Party products for legacy AmberPoint releases and any AMS 6.0.x, 6.1.x and 6.5.x release not listed will receive indefinite sustaining support.

Oracle Real User Experience Insight Releases (Formerly Moniforce)

Release	GA Date	Premier Support Ends	Extended Support Ends	Sustaining Support Ends
UXinsight 4.3x	Oct 2007	Jun 2008	Not Available	Not Available
UXinsight 4.4	Feb 2008	Dec 2008	Not Available	Not Available
webProbe 3.2.x 32bit	Jun 2005	Not Available	Not Available	Dec 2010
webProbe 3.6.x (32 and 64 bit)	Jun 2007	Not Available	Not Available	Dec 2010
webProbe 3.6.4 64bit	Jan 2008	Dec 2009	Not Available	Dec 2010
webSensor Enterprise 3.2.x 32bit	Jun 2005	Not Available	Not Available	Dec 2010
webSensor Enterprise 3.6.x (32 and 64 bit)	Jun 2007	Not Available	Not Available	Dec 2010
webSensor Enterprise 3.6.4 64bit	Jan 2008	Dec 2009	Not Available	Dec 2010
webSensor Commerce 3.2.x 32bit	Jun 2005	Not Available	Not Available	Not Available
webSensor Commerce 3.6.x (32 and 64 bit)	Jun 2007	Not Available	Not Available	Not Available
webSensor Commerce 3.6.4 64bit	Jan 2008	Jan 2009	Jan 2009	Jan 2009
webAlarm	Not Available	Jan 2009	Jan 2009	Jan 2009
Oracle Branded Releases				
Oracle Real User Experience Insight 4.4.1	Mar 2008	Dec 2009	Dec 2010	Dec 2011
Oracle Real User Experience Insight 4.5.x	Sep 2008	Sep 2010	Sep 2012	Indefinite
Oracle Real User Experience Insight 5.x	Apr 2009	Apr 2011	Apr 2013	Indefinite
Oracle Real User Experience Insight 6.0.x	Nov 2009	Nov 2011	Nov 2013	Indefinite
Oracle Real User Experience Insight 6.5.x	Apr 2010	Apr 2012	Apr 2014	Indefinite
Oracle Real User Experience Insight 11.1.x	Oct 2010	Oct 2015	Oct 2018	Indefinite
Oracle Real User Experience Insight 12.1.x	Oct 2011	Oct 2016	Oct 2019	Indefinite

The migration path for webAlarm is to use Oracle's existing service-level monitoring solution.

Oracle Application Testing Suite Releases

Legacy Releases	GA Date	Premier Support Ends	Extended Support Ends	Sustaining Support Ends
e-TEST suite 5.x and earlier	Not Available	Not Available	Not Available	Not Available
e-TEST suite 6.x	Not Available	Not Available	Not Available	Not Available
e-TEST suite 7.x	Not Available	Not Available	Not Available	Not Available
e-TEST suite 8.0	Mar 2005	Not Available	Not Available	Not Available
e-TEST suite 8.1	Jun 2006	Not Available	Not Available	Not Available
e-TEST suite 8.2	Apr 2007	Not Available	Not Available	Jun 2009

Oracle Application Testing Suite Releases (continued)

Release	GA Date	Premier Support Ends	Extended Support Ends	Sustaining Support Ends
Oracle Application Testing Suite 8.3	Jun 2008	Jun 2010	Jun 2012	Indefinite
Oracle Application Testing Suite 8.4	Sep 2008	Sep 2010	Sep 2012	Indefinite
Oracle Application Testing Suite 8.5	Jan 2009	Jan 2011	Jan 2013	Indefinite
Release	GA Date	Premier Support Ends	Extended Support Ends	Sustaining Support Ends
Oracle Application Testing Suite 9.0	Sep 2009	Sep 2011	Sep 2013	Indefinite
Oracle Application Testing Suite 9.1	Apr 2010	Apr 2015	Apr 2018	Indefinite
Oracle Application Testing Suite 9.2	Nov 2010	Nov 2015	Nov 2018	Indefinite
Oracle Application Testing Suite 9.3	Aug 2011	Aug 2016	Aug 2019	Indefinite
Oracle Application Testing Suite 12.1.x	May 2012	May 2017	May 2020	Indefinite

Oracle's mValent Releases

Release	GA Date	Premier Support Ends	Extended Support Ends	Sustaining Support Ends
mValent Integrity 3.x and earlier	Jan 2006	Not Available	Not Available	Not Available
mValent Integrity 4.0	Jan 2006	Not Available	Not Available	Not Available
mValent Integrity 4.1.x	Jan 2006	Not Available	Not Available	Not Available
mValent Integrity 4.2.x	Dec 2007	Not Available	Not Available	Not Available
mValent Integrity 5.0.x	Dec 2007	Not Available	Not Available	Dec 2011
mValent Integrity 5.1.x	Sep 2008	Not Available	Not Available	Dec 2011
mValent Integrity 5.2.x	Dec 2008	Not Available	Not Available	Dec 2012
mValent Integrity 5.3.x	Feb 2009	Dec 2011	Dec 2013	Indefinite

Oracle Rdb and Oracle CODASYL Database Releases

Release	GA Date	Premier Support Ends	Extended Support Ends	Sustaining Support Ends
7.0	Oct 1996	Aug 2007	Aug 2009	Indefinite
7.1	Jul 2001	Dec 2007	Dec 2010	Indefinite
7.2	Jan 2006	Jul 2015	Jul 2017	Indefinite
7.3	Mar 2011	Sep 2018	Sep 2021	Indefinite

OracleTimesTen In-Memory Database Releases

Release	GA Date	Premier Support Ends	Extended Support Ends	Sustaining Support Ends
5.0	Nov 2003	Nov 2005	Not Available	Not Available
5.1	Oct 2004	Oct 2006	Not Available	Not Available
6.0	Sep 2005	Sep 2008	Sep 2009	Indefinite
7.0	Feb 2007	Feb 2012	Feb 2015	Indefinite
11.2.1	May 2009	May 2014	May 2017	Indefinite
11.2.2	Jan 2012	Jan 2017	Jan 2020	Indefinite

The releases of the Oracle Database Enterprise Edition Option TimesTen Application-Tier Database Cache will follow the same support timeframe as the associated Oracle TimesTen In-Memory Database releases.

Oracle Berkeley DB (Formerly Sleepycat) Releases

Release	GA Date	Premier Support Ends	Extended Support Ends	Sustaining Support Ends
3.1.14	Jun 2000	Dec 2006	Dec 2007	Indefinite
3.1.17	Aug 2000	Dec 2006	Dec 2007	Indefinite
3.2.9	Jan 2001	Dec 2006	Dec 2007	Indefinite
3.3.11	July 2001	Dec 2007	Dec 2010	Indefinite
4.0.14	Dec 2001	Dec 2008	Dec 2011	Indefinite
4.1.25	Sep 2002	Dec 2008	Dec 2011	Indefinite
4.2.52	Nov 2003	Dec 2008	Dec 2011	Indefinite
4.3.29	Nov 2004	Dec 2009	Dec 2012	Indefinite
4.4.20	Nov 2005	Dec 2010	Dec 2013	Indefinite
4.5	Sep 2006	Sep 2011	Sep 2014	Indefinite
4.6.21	Nov 2007	Nov 2012	Nov 2015	Indefinite
4.7.25	May 2008	May 2013	May 2016	Indefinite
4.8.30	Apr 2010	Apr 2015	Apr 2018	Indefinite
Berkeley DB 11.2.5.0	Nov 2010	Nov 2015	Nov 2018	Indefinite
Berkeley DB 11.2.5.1	Jan 2011	Jan 2016	Jan 2019	Indefinite
Berkeley DB 11.2.5.2	Jun 2011	Jun 2016	Jun 2019	Indefinite
Berkeley DB 11.2.5.3	Dec 2011	Dec 2016	Dec 2019	Indefinite
Berkeley DB 12.1.6.0	Jun 2013	Jun 2018	Jun 2021	Indefinite
Berkeley DB 12.1.6.1	Jun 2014	Jun 2019	Jun 2022	Indefinite
Berkeley DB XML 1.2.1	Feb 2004	Dec 2007	Dec 2010	Indefinite
Berkeley DB XML 2.0.9	Jan 2005	Dec 2008	Dec 2011	Indefinite

Oracle Berkeley DB (Formerly Sleepycat) Releases (continued)

Release	GA Date	Premier Support Ends	Extended Support Ends	Sustaining Support Ends
Berkeley DB XML 2.1.8	May 2005	Dec 2008	Dec 2011	Indefinite
Berkeley DB XML 2.2.13	Jan 2006	Jan 2009	Jan 2012	Indefinite
Berkeley DB XML 2.3	Jan 2007	Jan 2012	Jan 2015	Indefinite
Berkeley DB XML 2.4	Apr 2008	Apr 2013	Apr 2016	Indefinite
Berkeley DB XML 11.2.2.5	Aug 2009	Aug 2014	Aug 2017	Indefinite
Berkeley DB XML 12.1.6.0	Sep 2014	Sep 2019	Sep 2022	Indefinite
Berkeley DB Java Edition 1.7.1	Feb 2005	Feb 2008	Not Available	Indefinite
Berkeley DB Java Edition 2.0.42	Jun 2005	Jun 2008	Jun 2010	Indefinite
Berkeley DB Java Edition 2.0.54	Jul 2005	Jul 2008	Jul 2010	Indefinite
Berkeley DB Java Edition 2.0.90	Nov 2005	Nov 2008	Nov 2010	Indefinite
Berkeley DB Java Edition 2.1.30	Jan 2006	Jan 2011	Jan 2014	Indefinite
Berkeley DB Java Edition 3.0.11	May 2006	May 2011	May 2014	Indefinite
Berkeley DB Java Edition 3.1.0	Sep 2006	Sep 2011	Sep 2014	Indefinite
Berkeley DB Java Edition 3.1.25	Oct 2006	Oct 2011	Oct 2014	Indefinite
Berkeley DB Java Edition 3.2	Dec 2006	Dec 2011	Dec 2014	Indefinite
Berkeley DB Java Edition 3.3	Jun 2008	Jun 2013	Jun 2016	Indefinite
Berkeley DB Java Edition 4.0	Dec 2009	Dec 2014	Dec 2017	Indefinite
Berkeley DB Java Edition 11.2.4	Nov 2010	Nov 2015	Nov 2018	Indefinite
Berkeley DB Java Edition 11.2.5	Dec 2011	Dec 2016	Dec 2019	Indefinite
Berkeley DB Java Edition 12.1.6	May 2014	May 2019	May 2022	Indefinite

Older releases of Oracle Berkeley DB, Oracle Berkeley DB XML, and Oracle Berkeley DB Java Edition not listed will receive indefinite Sustaining Support.

Oracle Database Lite Releases

Release	GA Date	Premier Support Ends	Extended Support Ends	Sustaining Support Ends
10.0	Jul 2004	Dec 2008	Dec 2010	Indefinite
10.2	Sep 2005	Dec 2009	Dec 2011	Indefinite
10.3	Apr 2007	Dec 2012	Dec 2015	Indefinite

Oracle Database Lite releases will follow the support time frames for the most recent Oracle Fusion Middleware version for which the Oracle Database Lite release is certified.

For Oracle products which require or embed Oracle Database Lite (for example Oracle Mobile Field Service and Oracle E-Business Suite), Oracle Database Lite will be supported according to the support schedule of those products, even if the support dates extend beyond those for Oracle Database Lite support.

Oracle Database Mobile Server

Release	GA Date	Premier Support Ends	Extended Support Ends	Sustaining Support Ends
11.1	Oct 2011	Oct 2016	Oct 2019	Indefinite
11.2	Oct 2012	Oct 2017	Oct 2020	Indefinite
11.3	Oct 2013	Oct 2018	Oct 2021	Indefinite

Oracle Reliaty Backup Release

Release	GA Date	Premier Support Ends	Extended Support Ends	Sustaining Support Ends
3.1.3.x	Not Available	Aug 2007	Not Available	Not Available

Customers should plan to migrate to Oracle Secure Backup 10.1.

Oracle Secure Backup Releases

Release	GA Date	Premier Support Ends	Extended Support Ends	Sustaining Support Ends
10.1	Apr 2006	Dec 2008	Not Available	Indefinite
10.2	Nov 2007	May 2010	Not Available	Indefinite
10.3	Jun 2009	Dec 2012	Not Available	Indefinite
10.4	Oct 2011	Oct 2016	Not Available	Indefinite

Oracle Warehouse Builder Releases

Release	GA Date	Premier Support Ends	Extended Support Ends	Sustaining Support Ends
9.2	Jul 2003	Oct 2007	Not Available	Oct 2010
10.1	Apr 2004	Jul 2007	Not Available	Jul 2010

As of 10gR2 (10.2) Oracle Warehouse Builder(OWB) ships as a part of the Database release. So from 10.2 onwards the lifecycle dates for OWB will be the same as for the Database release it ships with.

Oracle's JD Edwards EnterpriseOne Extended Process Integration (XPI) Releases

Release	GA Date	Premier Support Ends	Extended Support Ends	Sustaining Support Ends
8.92	Dec 2003	Jun 2008	Not Available	Not Available
8.94	Dec 2004	Dec 2008	Not Available	Not Available

Oracle's Auptyma Release

Release	GA Date	Premier Support Ends	Extended Support Ends	Sustaining Support Ends
Java Application Monitoring (All Releases)	Dec 2005	Jan 2008	Jan 2008	Not Available

Support for all legacy Auptyma products ended on January 31, 2008. Customers are advised to upgrade to the Oracle-branded product, Oracle Enterprise Manager 10gR4 (10.2.0.4).

Oracle Express Server Release

Release	GA Date	Network Support Ends	Extended Support Ends	Sustaining Support Ends
Oracle Express Server 6.3.4	Jul 2002	Dec 2007	Not Available	Dec 2010

Oracle Gateway Release's

Release	GA Date	Premier Support Ends	Extended Support Ends	Sustaining Support Ends
Oracle Gateway Release 9.2				
Oracle Access Manager for AS/400 9.2	Jul 2002	Jul 2007	Not Available	Indefinite
Oracle Transparent Gateway for DB2/400 9.2	Jul 2002	Jul 2007	Not Available	Indefinite
Oracle Transparent Gateway for DRDA 9.2	Jul 2002	Jul 2007	Not Available	Indefinite
Oracle Procedural Gateway for APPC 9.2	Jul 2002	Jul 2007	Not Available	Indefinite
Oracle Procedural Gateway for IBM MQ Series 9.2	Jul 2002	Jul 2007	Not Available	Indefinite
Oracle Transparent Gateway for DB2 9.2	Jul 2002	Jul 2007	Not Available	Indefinite
Oracle Gateway Release 10.1				
Oracle Access Manager for AS/400 10.1	Jan 2004	Jan 2009	Not Available	Indefinite
Oracle Transparent Gateway for DB2/400 10.1	Jan 2004	Jan 2009	Not Available	Indefinite
Oracle Transparent Gateway for DRDA 10.1	Jan 2004	Jan 2009	Not Available	Indefinite
Oracle Procedural Gateway for APPC 10.1	Jan 2004	Jan 2009	Not Available	Indefinite
Oracle Transparent Gateway for DB2 10.1	Jan 2004	Jan 2009	Not Available	Indefinite
Oracle Gateway Release 10.2				
Oracle Access Manager for AS/400 10.2	Jul 2005	Jul 2010	Not Available	Indefinite
Oracle Transparent Gateway for DB2/400 10.2	Jul 2005	Jul 2010	Not Available	Indefinite
Oracle Transparent Gateway for DRDA 10.2	Jul 2005	Jul 2010	Not Available	Indefinite
Oracle Procedural Gateway for APPC 10.2	Jul 2005	Jul 2010	Not Available	Indefinite
Oracle Procedural Gateway for WebSphere MQ 10.2	Jul 2005	Jul 2010	Not Available	Indefinite
Oracle Transparent Gateway for DB2 10.2	Jul 2005	Jul 2011	Not Available	Indefinite
Oracle Gateway Release 11.1				
Oracle Database Gateway for Websphere MQ 11.1	Aug 2007	Aug 2012	Aug 2015	Indefinite
Oracle Database Gateway for APPC 11.1	Aug 2007	Aug 2012	Aug 2015	Indefinite
Oracle Database Gateway for DRDA 11.1	Aug 2007	Aug 2012	Aug 2015	Indefinite
Oracle Database Gateway for VSAM 11.1	Aug 2007	Aug 2012	Aug 2015	Indefinite
Oracle Database Gateway for IMS 11.1	Aug 2007	Aug 2012	Aug 2015	Indefinite
Oracle Database Gateway for Adabas 11.1	Aug 2007	Aug 2012	Aug 2015	Indefinite
Oracle Database Gateway for SQL Server 11.1	Aug 2007	Aug 2012	Aug 2015	Indefinite

Oracle Gateway Release's (continued)

Release	GA Date	Premier Support Ends	Extended Support Ends	Sustaining Support Ends
Oracle Database Gateway for Teradata 11.1	Aug 2007	Aug 2012	Aug 2015	Indefinite
Oracle Database Gateway for Informix 11.1	Aug 2007	Aug 2012	Aug 2015	Indefinite
Oracle Database Gateway for Sybase 11.1	Aug 2007	Aug 2012	Aug 2015	Indefinite
Oracle Gateway Release 11.2				
Oracle Database Gateway for Websphere MQ 11.2	Sep 2009	Jan 2015	Jan 2018	Indefinite
Oracle Database Gateway for APPC 11.2	Sep 2009	Jan 2015	Jan 2018	Indefinite
Oracle Database Gateway for DRDA 11.2	Sep 2009	Jan 2015	Jan 2018	Indefinite
Oracle Database Gateway for VSAM 11.2	Sep 2009	Jan 2015	Jan 2018	Indefinite
Oracle Database Gateway for IMS 11.2	Sep 2009	Jan 2015	Jan 2018	Indefinite
Oracle Database Gateway for Adabas 11.2	Sep 2009	Jan 2015	Jan 2018	Indefinite
Oracle Database Gateway for SQL Server 11.2	Sep 2009	Jan 2015	Jan 2018	Indefinite
Oracle Database Gateway for Teradata 11.2	Sep 2009	Jan 2015	Jan 2018	Indefinite
Oracle Database Gateway for Informix 11.2	Sep 2009	Jan 2015	Jan 2018	Indefinite
Oracle Database Gateway for Sybase 11.2	Sep 2009	Jan 2015	Jan 2018	Indefinite

* Oracle Access Manager for AS/400 10.2 is the terminal release

** Oracle Transparent Gateway for DB2/400 10.2 is the terminal release, customers should migrate to Oracle Database gateway for DRDA

Oracle's TripleHop Releases

Release	GA Date	Premier Support Ends	Extended Support Ends	Sustaining Support Ends
MatchPoint 2.x	Jun 2002	Not Available	Not Available	Not Available
MatchPoint 3.x	Oct 2003	Not Available	Not Available	Sep 2008

Customers should plan to migrate to latest version of Oracle Secure Enterprise Search.

Oracle Secure Enterprise Search

Release	GA Date	Premier Support Ends	Extended Support Ends	Sustaining Support Ends
Secure Enterprise Search 10.1.8	Apr 2007	Jan 2012	Not Available	Indefinite
Secure Enterprise Search 11.1	Feb 2010	Feb 2015	Not Available	Indefinite
Secure Enterprise Search 11.2	Jul 2013	Jan 2018	Not Available	Indefinite

Oracle Application Express (Formerly HTML DB)

Release	GA Date	Premier Support Ends	Extended Support Ends	Sustaining Support Ends
1.6	Jul 2005	Dec 2008	Not Available	Indefinite
2.0	Sep 2005	Dec 2008	Not Available	Indefinite
2.2	Aug 2006	Aug 2009	Not Available	Indefinite
3.0	Mar 2007	Mar 2010	Not Available	Indefinite
3.1	Feb 2008	Feb 2011	Not Available	Indefinite
3.2	Feb 2009	Feb 2012	Not Available	Indefinite
4.0	Jun 2010	Jun 2015	Not Available	Indefinite
4.1	Aug 2011	Aug 2016	Not Available	Indefinite
4.2	Oct 2012	Oct 2017	Not Available	Indefinite

Oracle Fail Safe Releases

Release	GA Date	Premier Support Ends	Extended Support Ends	Sustaining Support Ends
Oracle Fail Safe 3.3.2	Nov 2002	Jul 2007	Not Available	Indefinite
Oracle Fail Safe 3.3.3	Apr 2004	Mar 2009	Not Available	Indefinite
Oracle Fail Safe 3.3.4	Nov 2005	Jul 2010	Not Available	Indefinite
Oracle Fail Safe 3.4.1	Aug 2007	Aug 2012	Aug 2015	Indefinite
Oracle Fail Safe 3.4.2	Sep 2009	Jan 2015	Jan 2018	Indefinite

Oracle's ClearApp Releases

Release	GA Date	Premier Support Ends	Extended Support Ends	Sustaining Support Ends
Acsera Manager 5.1	Not Available	Not Available	Not Available	Not Available
QuickVision 6.0	Not Available	Not Available	Not Available	Jun 2010
QuickVision 6.1	Not Available	Not Available	Not Available	Indefinite
QuickVision 7.0	Not Available	Dec 2009	Dec 2010	Indefinite
QuickVision 7.5	Sep 2008	Dec 2010	Dec 2011	Indefinite
Oracle Branded Releases				
Oracle Composite Application Monitor and Modeler 10.2.0.4	Nov 2008	Oct 2010	Oct 2013	Indefinite

The migration path for QuickVision 7.5 is to use Oracle Composite Application Monitor and Modeler. Oracle Composite Application Monitor and Modeler is part of Oracle Grid Control release 10.2.x. To be eligible for Premier Support and Extended Support coverage, a mandatory patch for QuickVision 7.0 must be applied.

Oracle Virtual Iron Releases

Release	GA Date	Premier Support Ends	Extended Support Ends	Sustaining Support Ends
Virtual Iron Extended Enterprise Edition and Virtual Iron Enterprise Edition 4.0.4 and earlier	Sep 2007	Not Availalble	Not Availalble	Not Availalble
Virtual Iron Extended Enterprise Edition and Virtual Iron Enterprise Edition 4.0.5	Sep 2007	Not Availalble	Not Availalble	Indefinite
Virtual Iron Extended Enterprise Edition and Virtual Iron Enterprise Edition 4.1.4	Oct 2007	Not Availalble	Not Availalble	Indefinite
Virtual Iron Extended Enterprise Edition and Virtual Iron Enterprise Edition 4.2.9	Dec 2007	Not Available	Not Availalble	Indefinite
Virtual Iron Extended Enterprise Edition and Virtual Iron Enterprise Edition 4.2.11	Jan 2008	Not Availalble	Not Availalble	Indefinite
Virtual Iron Extended Enterprise Edition and Virtual Iron Enterprise Edition 4.2.13	Jan 2008	Not Available	Not Availalble	Indefinite
Virtual Iron Extended Enterprise Edition and Virtual Iron Enterprise Edition 4.2.14	Feb 2008	Not Availalble	Not Availalble	Indefinite
Virtual Iron Extended Enterprise Edition and Virtual Iron Enterprise Edition 4.3.8	Apr 2008	Not Availalble	Not Availalble	Indefinite
Virtual Iron Extended Enterprise Edition 4.4.13	Sep 2008	Sep 2009	Not Availalble	Indefinite
Virtual Iron Extended Enterprise Edition 4.4.15	Oct 2008	Oct 2009	Not Availalble	Indefinite
Virtual Iron Extended Enterprise Edition 4.5.13	Jan 2009	Jan 2010	Not Availalble	Indefinite
Virtual Iron Extended Enterprise Edition 4.5.16	Feb 2009	Feb 2010	Not Availalble	Indefinite

Oracle's Secerno Releases

Release	GA Date	Premier Support Ends	Extended Support Ends	Sustaining Support Ends
Previous Secerno Releases	Various	Jan 2012	Not Available	Indefinite

Oracle Audit Vault and Database Firewall Releases

Release	GA Date	Premier Support Ends	Extended Support Ends	Sustaining Support Ends
Oracle Database Firewall 5.x	Jan 2011	Jan 2016	Not Available	Indefinite
Oracle Audit Vault 10.2.3	Jun 2008	Jun 2013	Not Available	Indefinite
Oracle Audit Vault 10.3	Dec 2011	Dec 2016	Not Available	Indefinite
Oracle Audit Vault and Database Firewall 12.x	Dec 2012	Dec 2017	Not Available	Indefinite

Oracle's MySQL Releases

Release	GA Date	Premier Support End	Extended Support End	Sustaining Support End
MySQL Database 5.0	Oct 2005	Dec 2011	Not Available	Indefinite
MySQL Database 5.1	Dec 2008	Dec 2013	Not Available	Indefinite
MySQL Database 5.5	Dec 2010	Dec 2015	Dec 2018	Indefinite
MySQL Database 5.6	Feb 2013	Feb 2018	Feb 2021	Indefinite
MySQL Cluster 6	Aug 2007	Mar 2013	Not Available	Indefinite
MySQL Cluster 7.0	Apr 2009	Apr 2014	Not Available	Indefinite
MySQL Cluster 7.1	Apr 2010	Apr 2015	Not Available	Indefinite
MySQL Cluster 7.2	Feb 2012	Feb 2017	Feb 2020	Indefinite
MySQL Cluster 7.3	Jun 2013	Jun 2018	Jun 2021	Indefinite

Oracle's NoSQL Database Releases

Release	GA Date	Premier Support End	Extended Support End	Sustaining Support End
11.2.1	Oct 2011	Oct 2016	Oct 2019	Indefinite
11.2.2	Nov 2012	Nov 2017	Nov 2020	Indefinite
12.1.2	Jul 2013	Jul 2018	Jul 2021	Indefinite
12.1.3	Mar 2014	Mar 2019	Mar 2022	Indefinite

Oracle Lifetime Support:

Coverage for Oracle Exadata Storage Server Software

Oracle Exadata Storage Server Software

Release	GA Date	Premier Support Ends	Extended Support Ends	Sustaining Support Ends
11.1.x	Sep 2008	Sep 2013	Not Available	Indefinite
11.2.x	Sep 2009	Sep 2014	Sep 2017	Indefinite

Lifetime Support Policy:
Our Commitment to Deliver a Superior Ownership Experience

Now, you can have even greater peace of mind knowing that your business strategy is driving your upgrade strategy with more control, more choice, and more certainty. It all amounts to an Oracle Superior Ownership Experience—available only with the industry's most advanced support offering, Oracle Lifetime Support.

CONTACT US

For more information on the Oracle Lifetime Support Policy, please visit **oracle.com/support**

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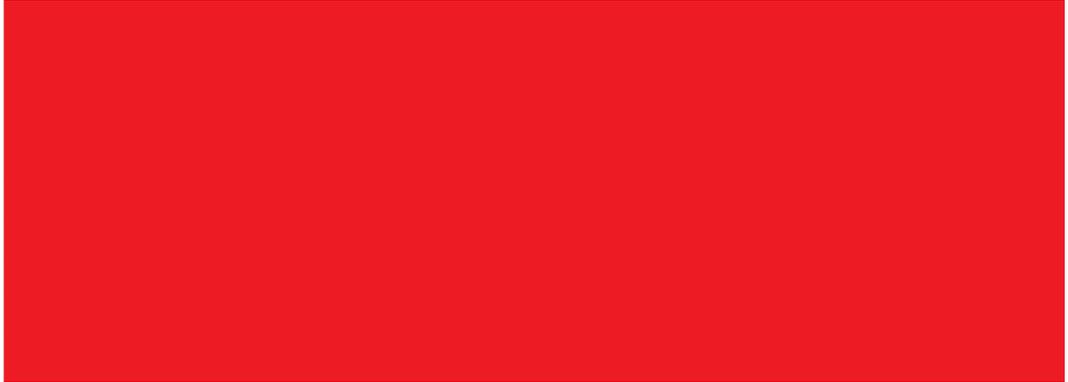
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